Is Amazon Pharmacy Right for You?

Discover flexible options for filling your prescriptions

Judi Rx™

What is Amazon Pharmacy?

Amazon Pharmacy is an online, in-network pharmacy within the Judi Rx retail pharmacy network that offers fast, free delivery of prescription medications directly to your home.

What types of medications are available with Amazon Pharmacy?

Amazon Pharmacy offers thousands of brand-name and generic prescription medications, including many commonly prescribed treatments for chronic conditions such as diabetes, high blood pressure, asthma, and high cholesterol. Visit **amazon.com/pharmacy** or contact Judi Rx Customer Care for more information.

Can Amazon Pharmacy fill 30-day and 90-day supplies?

Yes. Amazon Pharmacy can fill 30-day, 90-day, and other prescription quantities, depending on your plan design and prescription. We recommend checking your plan documents to confirm which prescription quantities are covered and can be filled through Amazon Pharmacy.

Can Amazon Pharmacy transfer my prescriptions from another pharmacy?

Yes. Amazon Pharmacy can transfer eligible prescriptions from your current pharmacy. Simply sign in to Amazon Pharmacy and provide the name of your current pharmacy and your prescription details. Amazon Pharmacy will work directly with your current pharmacy to complete the transfer. Please note that not all medications are eligible for transfer, and account information such as payment methods and delivery preferences will need to be set up separately.

Do I need an Amazon Prime membership to use Amazon Pharmacy?

No. Amazon Prime membership is not required to use Amazon Pharmacy. Amazon Pharmacy is available to all customers.

How do I get started with Amazon Pharmacy?

Getting started is simple:

- Go to **amazon.com/pharmacy** and sign in with your Amazon account or create a new account if you don't already have one.
- Add your prescription by asking your healthcare provider to send it directly to Amazon Pharmacy or by requesting a transfer from your current pharmacy.
- Enter your pharmacy insurance information to see your copay. This includes your RxBIN, RxPCN, Rx Group, and Member ID.
- Choose your delivery and payment options, then have your medications delivered fast and free, directly to your home.
- Manage your prescriptions online by tracking orders, requesting refills, or setting up automatic refills through your Amazon account.

Coverage and benefits may vary by plan. Please review your specific plan documents for details regarding copays, day supply limits, and coverage requirements. For additional assistance, contact Customer Care by calling the number on your ID card.

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How can my healthcare provider send a prescription to Amazon Pharmacy?

Ask your healthcare provider to send your prescription directly to Amazon Pharmacy Nationwide Home Delivery using one of the options below. Electronic prescribing is preferred. Amazon Pharmacy accepts e-prescriptions, faxed prescriptions, or prescriptions coordinated by phone.

- **Electronic prescription:** amazon.com – Amazon Pharmacy Nationwide Home Delivery 4500 S Pleasant Valley Road, Suite 201, Austin, TX 78744-2911
- **Fax:** 512-884-5981
- **Phone:** 855-206-3605

Once Amazon Pharmacy receives and reviews your prescription, a pharmacist will process it. You will be notified via the communication method selected in your account settings to return to your Amazon Pharmacy account to complete your order and select delivery and payment options.

What is PillPack with Amazon Pharmacy, and how does it work?

PillPack is a free service from Amazon Pharmacy that organizes your medications into date- and time-specific packets, helping you take the right medications at the right time. There is no additional cost beyond your medication copays. Medications are sorted into packets and delivered monthly, with automatic refills and delivery updates. Some medications may arrive in bottles at first while your service is being set up. All PillPack prescriptions are provided as 30-day supplies. This monthly schedule helps support medication safety and convenience by allowing Amazon Pharmacy to quickly accommodate changes to your medications, strengths, or dosages without leaving you with unused medication. You can make changes or cancel at any time, and short-term supplies may be available if needed to help avoid gaps in therapy.



Please note: because PillPack provides only 30-day supplies, you may pay more if your plan offers lower copays for 90-day fills. To learn more or get started, visit pharmacy.amazon.com/pillpack.

Who should I contact if I have questions or need support?

For questions about your pharmacy benefits, including coverage, copays, or plan details, please contact Judi Rx Customer Care by calling the number on your member ID card. For questions about your Amazon Pharmacy orders, delivery status, or PillPack service, please visit **amazon.com/pharmacy** to access Amazon Pharmacy Customer Service.

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