Judi Rx™

Getting Started with Costco Mail Order Pharmacy



How do I get started with Costco Mail Order Pharmacy?

Prior to your first fill with Costco Mail Order Pharmacy, you will need to set up an account using one of the following methods.

Online: Go to rx.costco.com and create a patient account. If you have an existing account with Costco, you will need to log in using your existing account information.
Phone: Call the phone number on your ID card and follow the prompts for 'medications delivered to your home'.

When setting up your account be ready to provide payment and insurance information, preferred shipping address, and communication preferences. Prescription transfers **do not** include payment information or auto-refill settings. Your medication **will not** fill automatically. Please initiate your first fill by calling Costco Mail Order Pharmacy or managing your prescription through your online account.

How can I manage my prescription(s) with Costco Mail Order?

Choose one of the following methods to manage your prescription(s) through Costco Mail Order Pharmacy.

Mail: Go to rx.costco.com and access your patient account. Select refill prescriptions or new prescriptions. Follow the prompts to complete the request and mail your paper prescription to Costco Pharmacy, 6801 Seaway Blvd., Suite A-2, Everett, WA 98203.
E-prescribe: Have your healthcare provider electronically send your prescription to Costco Mail Order Pharmacy, #1748, Zip Code 98203.
Fax: Have your healthcare provider fax your prescription to 1-877-258-9584. Faxed prescriptions may only be sent by a healthcare provider's office and must include patient information.

My pharmacy has changed to Costco Mail Order Pharmacy, should I tell my healthcare provider?

Yes, inform your healthcare provider that your pharmacy has changed to Costco Mail Order.

For additional support, who do I contact?

Call the phone number on your ID card for support. Judi Rx Customer Care is available 24 hours a day, 7 days a week to provide support for your pharmacy questions. Costco Mail Order Customer Support is available from Monday-Friday, 8:00 AM to 10:00 PM ET and Saturday 12:30 PM to 5:00 PM ET.

New Users

Existing Users

Scan the QR code to access the step-by-step registration guide for new or existing users.

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