Member Portal Guide

The Judi Rx Member Portal is designed to empower members to understand and manage their pharmacy benefits. You can experience this through our desktop website or our Judi Rx Pharmacy Benefits app. Accessing your member portal provides you with on-demand access to your personal prescription information.

To access the detailed step–by–step guide, use this link: **Member Portal Guide**

Frequently Asked Questions

Where can I find out more information and download forms regarding mail order delivery and specialty pharmacy enrollment?

Select the three bars in the top right corner of the screen and choose **Forms and Documents**. Here you will find information regarding mail order delivery and specialty enrollment. You can download related forms where applicable on this page.

If I update my password on the website, will my password also be updated within the app?

Yes, our app and desktop member portal use the same account information. Therefore, any password changes will translate to both the app and desktop site.

Is the member portal experience the same when using the app compared to the desktop version?

Yes! Both our app and desktop version can be used interchangeably.

How do I download the Judi Rx app?

Access your smartphone's app store and search Judi Rx Pharmacy Benefits. Our app is free to download for both iPhone and Android devices.

Who do I reach to for support?

Reach out to your dedicated Judi Rx Customer Care team. This phone number can be found on your ID card or dashboard within the member portal.



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