Welcome to Judi Rx – Your Prescription Benefit Program

Remember to Use Your Member ID Card at Retail Pharmacies

Don't forget to present your member ID card along with your prescription to one of our 60,000+ retail pharmacies. To find the nearest in-network pharmacy, log into the Judi Rx Member Portal. Click 'Care Search' and select 'Find Best Price.' Follow the prompts to locate the closest in-network pharmacy that offers the lowest cost.

Save time with Costco Mail Order Pharmacy

If you are prescribed a 90-day prescription for maintenance medications, you can fill your prescription through mail service.

Getting started with Costco Mail Order Pharmacy

Contact your healthcare provider and update your mail order pharmacy provider to Costco Mail Order Pharmacy. Prior to your first fill with Costco Mail Order Pharmacy, you will need to set up an account using one of the following methods.

Online: Go to rx.costco.com and create a patient account.

Phone: Call Customer Care and follow the prompts for 'medications delivered to your home'. When setting up your account be ready to provide payment and insurance information, preferred shipping address, and communication preferences.

Managing Your Prescriptions

Choose one of the following methods to manage your prescription(s) through Costco Mail Order Pharmacy:

Mail: Go to rx.costco.com and access your patient account. Select refill prescriptions or new prescriptions. Follow the prompts to complete the request and mail your paper prescription to **Costco Mail Order Pharmacy, 6801 Seaway Blvd., Suite A-2, Everett, WA 98203**.

E-prescribe: Have your healthcare provider electronically send your prescription to **Costco Mail Order Pharmacy, #1748, Zip Code 98203**.

Fax: Have your healthcare provider fax your prescription to **1-877-258-9584**. Faxed prescriptions may only be sent by a healthcare provider's office and must include patient information.

You do not need a Costco membership to use Costco Mail Order Pharmacy

Understanding Prior Authorization, Step Therapy, and Quantity Limit

To ensure safe and appropriate use of certain medications, your prescription benefit program may have prior authorization, step therapy, and/or quantity limits for certain medications.

- **Prior authorization** requires you and your healthcare provider to obtain approval from Judi Rx prior to your medication being dispensed.
- **Step therapy** is when your prescription benefit requires you to try another medication (usually a generic) prior to starting the medication your healthcare provider prescribed (usually a brand).
- **Quantity limits** only allow you to receive up to a maximum dosage or quantity for certain medications, based on clinically-approved prescribing guidelines.

Call Customer Care to determine if your medication(s) are subject to prior authorization, step therapy, and/or quantity limit requirements.

Receive Personalized Care with Costco Specialty Pharmacy

Once you get a new prescription for your specialty medication, follow these easy steps:

1. Have your healthcare provider send your prescriptions electronically to **Costco Specialty Pharmacy #1710, Zip Code 53717** or fax your prescription to **1-855-213-0125**. Make sure your healthcare provider includes your contact information. If a prior authorization is required, your healthcare provider may need to take extra steps to process your prescription.
2. A representative from Costco Specialty Pharmacy will call you to obtain more information and schedule your first delivery. Call Customer Care and follow the prompts for 'specialty pharmacy' to confirm the receipt of your prescription.
3. Your prescription will arrive when and where you've requested it.

You do not need a Costco membership to use Costco Specialty Pharmacy

Accessing Your Benefits and Digital Tools

Scan the QR code to download the Judi Rx app and access all digital tools available! Judi Rx Customer Care is available 24 hours a day, 7 days a week. For support, please call the toll-free number on your ID card.

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